Appendix 1: Sub-Contractors

As part of delivering our Services to our Customers, Showell Oy may use data processors with access to certain Customer Data, including personal data (each, a "Subprocessor"). Below is important information about the identity and role of each Subprocessor (including our listed affiliates as applicable).

Showell complies with GDPR requirements for international EEA Personal Data transfers, maintaining necessary legal safeguards.

Name of the sub-contractor	Country / Area	Purpose of processing
Amazon AWS (Amazon Web Services EMEA SARL)	EU	Showell platform hosting and infrastructure.
MongoDB Atlas	EU	Showell platform database services. Uses AWS cloud for hosting our data.
Hubspot (HubSpot, Inc)	EU	Marketing Automation system for sending service-related emails to users and providing customer support.
Mailgun (Mailgun Technologies, Inc)	EU	Transactional Emails (e.g. system notifications to users of Showell).
Cloudconvert (Lunaweb GmbH)	EU	File conversion service for files stored and managed in Showell (e.g. PPTX to PDF).
Sentry	US[1]	Error monitoring and reporting system. Personal data processed by Sentry are Showell user identifier, device identifier, and IP address.

[1] *Currently Sentry's EU location is not commonly available, but as soon as it becomes available, we will move our data to the EU. For more information about Sentry's DPA and cross-border transfer mechanism please see this document.*